

# HOW TO NAVIGATE SKY CHAMBER

Whether you're an experienced EHR user or this is your first, Sky Chamber has been designed to feel intuitive from day one. This guide walks you through each room in the app, explains how to navigate between them, and highlights the accessibility features built in for every type of user.

## Browser

For the best experience, we recommend using Chrome.

## Mobile

For mobile users, Sky Chamber is available via any mobile browser or through the dedicated Sky Chamber app, which delivers the best mobile experience.

Download the app for free from your device's app store, or visit [www.skyhealthtech.ca/sky-chamber](http://www.skyhealthtech.ca/sky-chamber). Select **Sky Chamber** during setup and sign in with your practice credentials.

## Navigation and Icons

### Navigation

The sidebar is organized so you can move through Sky Chamber's rooms in a logical sequence, or jump directly to any section you need. There are two ways to navigate:

1. Use the sidebar (or the navigation menu on mobile) to jump directly to any room.
2. Within a room, use the **Previous** and **Next** buttons to move between sections without returning to the main menu.

# Top Bar

The top bar gives you quick access to key actions: toggle between light and dark mode with a single click, view your clinic and provider profile, and sign out.

# Rooms (Side bar)

The sidebar (or navigation menu on mobile) organizes Sky Chamber into distinct rooms, each covering a core area of practice management. Here is what each room offers:

## Dashboard

Your daily command centre. The Dashboard shows an at-a-glance summary of the day ahead: patients expected, open appointment slots, no-show risk, pending claims, overdue recalls, day's collections, and an AI-powered Morning Brief to get you oriented before the first patient walks in.

Sky Chamber

+ New visit

Dashboard

Patients

Schedule

Exam Room

Televisit

Optical

Billing

Insights

End of Day

AI Studio

Messages

Recalls

Settings

Staff

Online Booking

Sky Chamber EHR - Admin / Owner  
v0.1 - Build 2020.04

Search patients, claims, codes — or ask Claude...

30 K

Sky Claims

Ask Claude

Admin / Owner

dr.ekeoba@gmail.com

MONDAY - APRIL 27

Good morning, Austin.

You have 7 patients on the books, 3 open slots, and 2 with elevated no-show risk. Claude has prepared three suggestions below.

Open exam room

Today's schedule

TODAY - SCHEDULED

7

+2 vs yest.

3 open - 2 at risk

ACTIVE PATIENTS

5

+12 this wk

In recall window: 412

RECALLS OVERDUE

1

+4 this wk

AI-prioritized - auto-SMS ready

Your day

7 booked

Open calendar

8:30 a.m. 30 min Eleanor Whitfield · 79F  
Glaucoma follow-up + IOP arrived

9:00 a.m. 30 min Marcus Chen · 33M  
Telehealth — myopia mgmt review 42% no-show

9:30 a.m. 30 min Hannah Goldberg · 58F  
AMD review + dry eye

10:00 a.m. 30 min Open slot — available for walk-in / overflow

10:30 a.m. 45 min Amara Okonkwo · 45F  
DR screening (T2DM)

Morning brief

Marcus Chen is at 42% no-show risk. He's a high myope, 10 days overdue. Suggest auto-SMS confirmation now.  
9:00 AM - pt\_002 - MSP - last contact 5 mo

Eleanor Whitfield — fundus image uploaded last visit shows mild inferior RNFL thinning OD. Flag for OCT comparison today.  
8:30 AM - pt\_001 - POAG OU - next VF 3 mo

3 claims rejected in the last 30 days share a common pattern (02898 on non-eligible age groups). Review eligibility before billing — saves ~\$155/mo.  
Sky Claims - MSP - pattern detected

Daily collections · 14d +12.4% Full report

\$8 740 00

## Patients

Search for any patient by name, MRN, health card number, phone, or email. Once a patient is selected or newly registered, their full profile opens — including exam history, glasses and contact lens history, billing history, medications, allergies, recall status, and family doctor. From here you can proceed directly to the Exam Room in one click.

**Hamzat Macaulay**  
60M · DOB 1966-01-23 · SC-00001  
2367067771 · [surrey@eyecentral.ca](mailto:surrey@eyecentral.ca)  
Vancouver, BC

[Edit patient](#) [Print chart](#) [Export chart \(.json\)](#) [Start exam](#) [Schedule](#)

[PROBLEM LIST](#)  
H35.31 Dry AMD · OU  
active · since 2026-09-16  
H40.11 POAG · OU  
active · since 2026-09-16  
[+ Add problem](#)

[ALLERGIES](#)  
Amoxicillin — med  
[+ Add allergy](#)

[MEDICATIONS](#)  
1 topical 1 systemic  
Latanoprost 0.005%  
1 drop · qhs OU · topical  
lisinopril  
[+ Add medication](#)

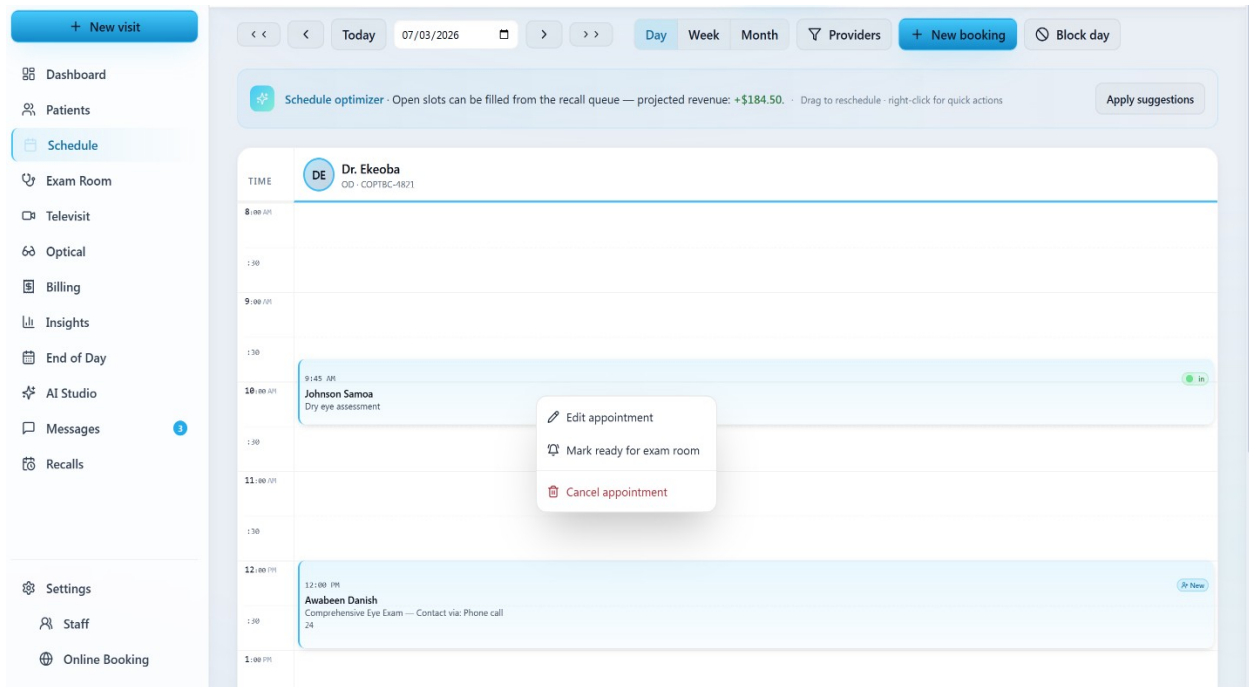
[HISTORY](#)

[Overview](#) [Examinations](#) [Prescriptions](#) [Orders](#) [Invoicing](#) [Recall](#) [Family Doctor](#)

[Family Doctor / Referring Physician](#)  
[Free Text](#) Search Provider  
FAMILY DOCTOR / PHYSICIAN  
Dr. Jane Smith  
Vancouver Medical Group  
(604) 555-0100  
[Save](#)

## Schedule

A clean, flexible scheduling interface for managing your day. When a patient checks in, the provider receives a notification for smooth patient flow. Slots can be blocked individually or in bulk, and the schedule can be filtered by provider.



## Exam Room

Patients checked in as ready appear in the Exam Room lobby alongside any unfinished exams for the day. Work through a guided exam flow with customizable templates, document clinical findings, prescribe and dispense TPA medications, and finalize billing — all in one place. Sky Claims billing is integrated into the final step and submitted automatically when the exam is signed off. Results can be printed or sent to the patient by email.

EXAM STAGES

1 Complaint + VA

2 Preliminary

3 Binocular Vision

4 Refraction

5 Contact lenses

6 IOP + slit lamp

Fundus / DFE

Dilation - disc - macula - perip...

8 Imaging

9 Assessment + plan

PROGRESS

0 / 9

Dilated fundus exam

Confirm dilation, then document disc, macula, vessels, vitreous, periphery. Draw on the photo to annotate.

No price

Dilating drops

Ready -15:32

☒ Tropicamide 1% (Mydracyl)
 ☐ Phenylephrine 2.5%
 ☐ Cyclopentolate 1% (Cyclo)

Instilled at

15:07

Patient advised: no driving until vision clears.

FUNDUS FINDINGS

Normal OU

OD

AI triaged

Draw

C/D 0.65 - mild thinning

C/D RATIO

0.65

MACULA

Flat, no fluid

VESSELS

VITREOUS

OS

AI triaged

Drawing

Clear

C/D 0.65 - mild thinning

C/D RATIO

0.55

MACULA

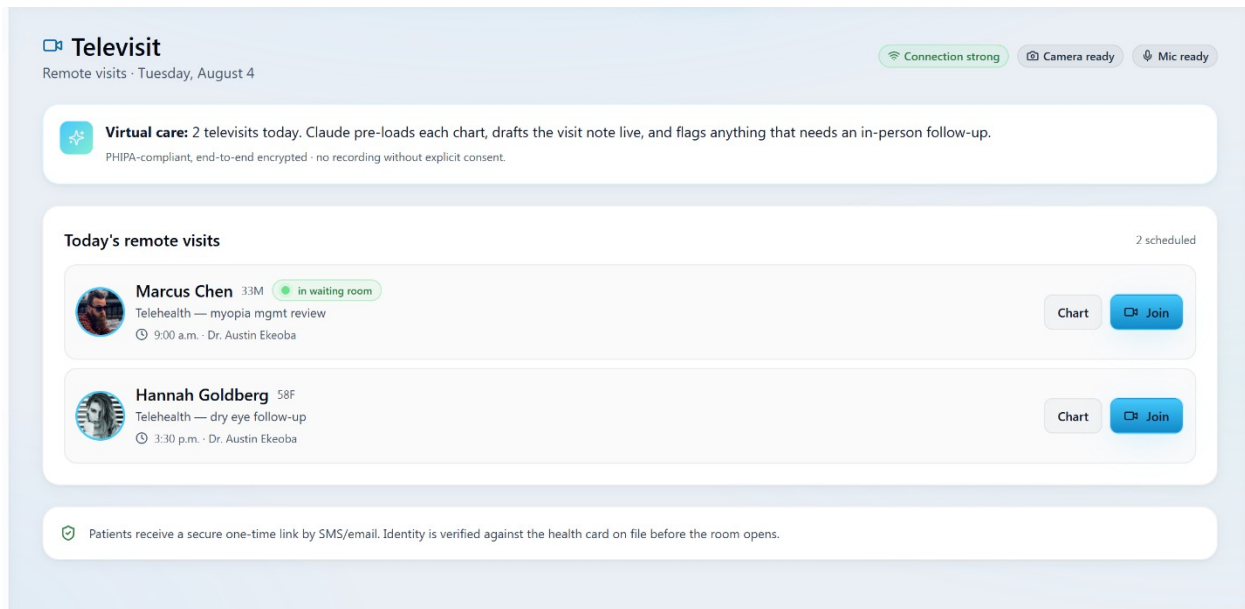
Flat, no fluid

VESSELS

VITREOUS

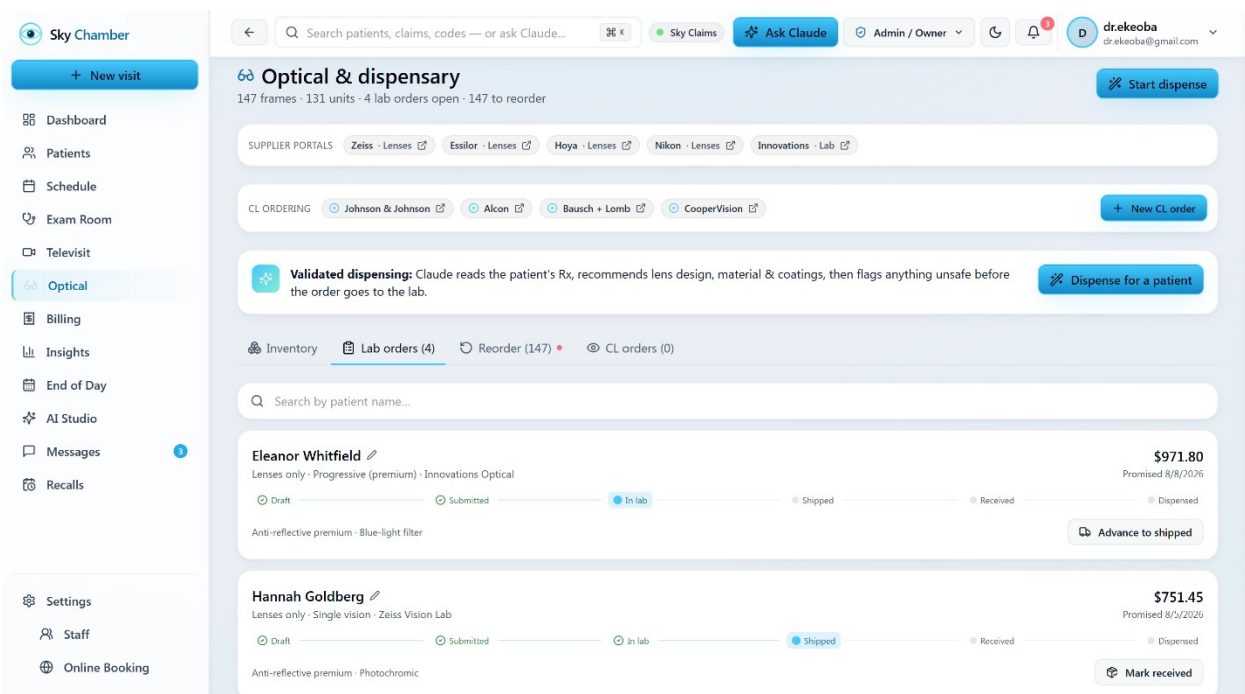
## Televisit

Conduct remote eye exams from anywhere. Create an exam, send the patient a secure link, and Sky Chamber handles the rest — including clinical documentation and billing.



## Optical

A full dispensary management suite. Dispense eyewear with a guided flow, manage your frame inventory (with Excel import/export), track lab and contact lens orders end-to-end, and order directly through integrated supplier portals.



## Billing

Manage all your billing in one place. Link to private insurance portals, process patient checkouts, and generate itemized receipts for services and products sold.

Billing & claims

Connected to Sky Claims live

Today

Week

Month

All

Checkout

+ New claim

Coding assistant · 3 rejected claims share the V401A-on-65+ pattern — correctable to V402A. Estimated recovery: \$155.85 · re-rejection risk: low

Resubmit 3

PAID

\$0.00

last 30 days

AWAITING ADJUDICATION

\$0.00

2-5 day cycle

CASH / SELF-PAY

\$0.00

collected at desk

PRIVATE INSURANCE

\$0.00

TELUS eClaims style

All 0

Draft 0

Submitted 0

Paid 0

Rejected 0

Search patient, code, claim ID

| PATIENT                  | PAYMENT | SERVICE DATE | ITEMS | AMOUNT | STATUS |
|--------------------------|---------|--------------|-------|--------|--------|
| No claims in this range. |         |              |       |        |        |

Private insurance portals

opens in new tab

Telus Health eClaims

Submit & adjudicate in real time

Open portal ↗

Sun Life GroupNet

GroupNet provider portal

Open portal ↗

Pacific Blue Cross

Health care provider portal

Open portal ↗

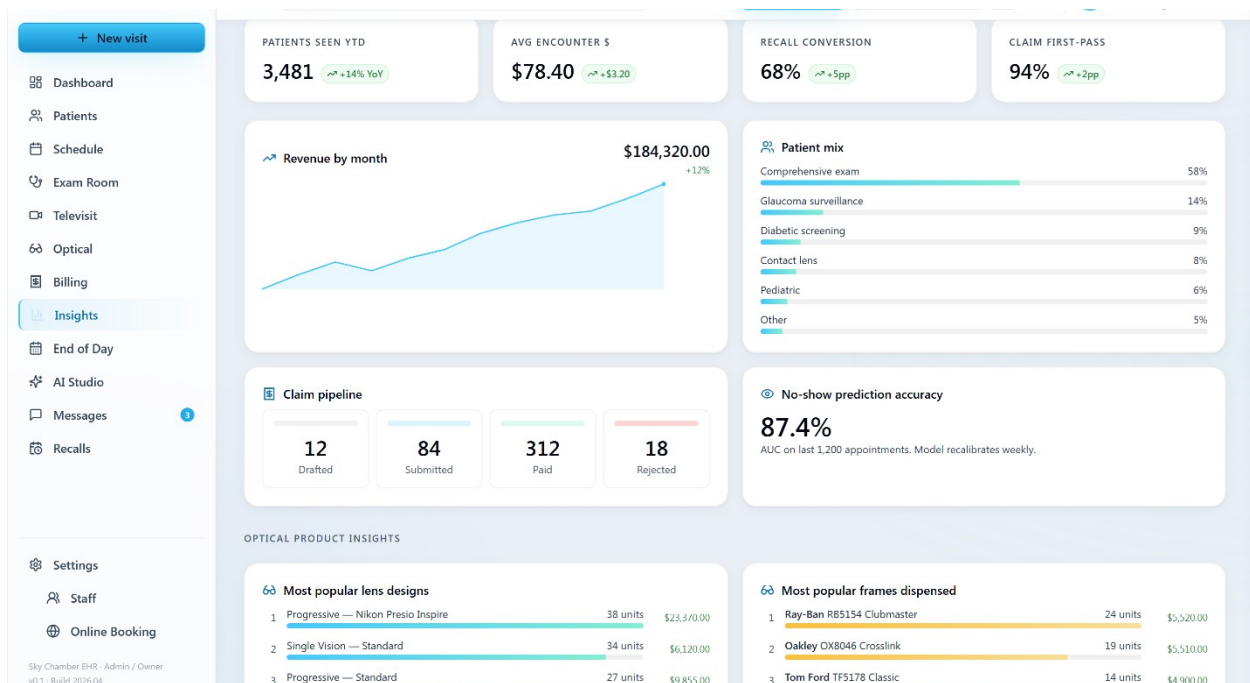
Provider Connect

ODA / CDSPI benefits portal

Open portal ↗

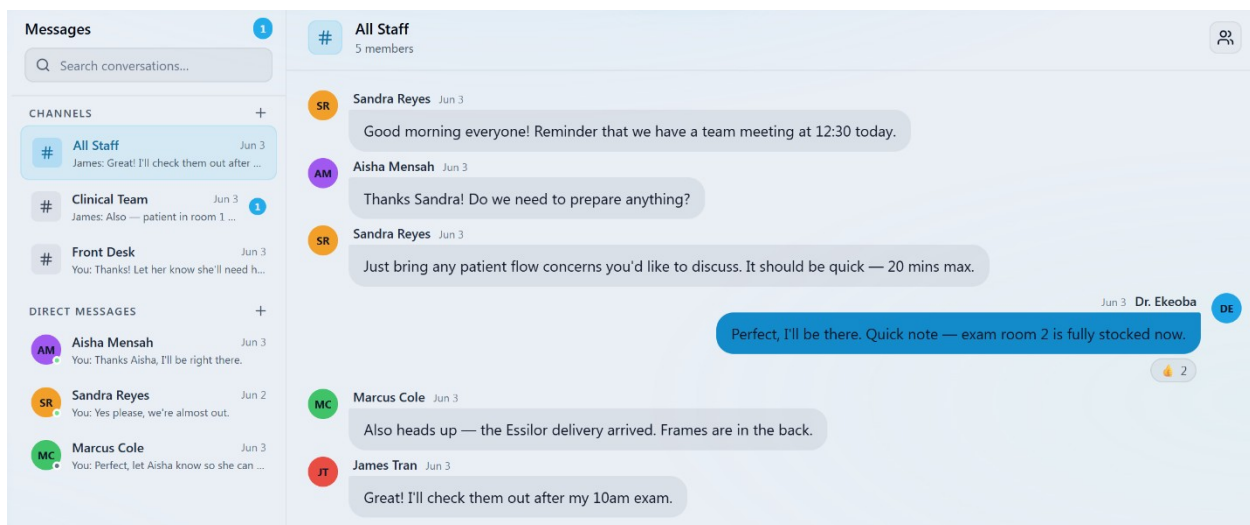
## Insights

A visual overview of practice performance. Insights surfaces revenue summaries, top services, popular products, and provider metrics with clean charts and trend indicators. Consistently one of the most-visited rooms in Sky Chamber.



## Messages

Send direct messages or create group channels to communicate with staff and care teams in real time — without leaving the app.



## End of Day/ Accounting

Run end-of-day reconciliation and access simplified accounting tools including income statements, cash flow, accounts receivable, accounts payable, journal entries, and expense tracking — all within Sky Chamber.

Accounting

Financial statements and practice account management.

Print

Statement of Account

Cash Flow

Balance Sheet

Accounts Receivable

Accounts Payable

Journal Entries

Expenses

\$474.95

Total debits

\$88.35

Total credits

OUT OF BALANCE

\$386.60

Difference

Add Manual Entry

Date

09/16/2026

Type

Debit

Account

Revenue — Professional Fees

Description

e.g. MSP payment correction

Reference #

e.g. ADJ-002

Amount (CAD)

0.00

Posted by (initials)

E.G. AE

Post Entry

# Settings

Manage your practice from Settings: add or invite staff members, configure role-based access controls, manage your subscription and billing, adjust online booking settings, and reach Sky Health support.

There are 10 rooms in Sky Chamber. Enter any room by clicking its button in the sidebar.

On mobile, use the navigation menu at the top left of the Sky Chamber app to switch between rooms.

Each room follows a consistent layout, so once you know one, the others feel familiar.

# Room Overview

**Note**

Sky Claims is also available as a standalone billing platform for practices that only need claims management. Learn more at [skyhealthtech.ca/sky-claims](https://skyhealthtech.ca/sky-claims).

# Accessibility

Sky Chamber is built with accessibility in mind, supporting users who rely on assistive technology or prefer different display settings. Key accessibility features include:

- Background, heading, and text colours selected for appropriate contrast levels and high readability, also supported in dark mode.
- Alt-text for all images and diagrams
- Suggestions/Instructions for navigation with any interactive elements.

**Sky Chamber · A Sky Health Technologies Product ·  
[support@skyhealthtech.ca](mailto:support@skyhealthtech.ca) · [www.skyhealthtech.ca](http://www.skyhealthtech.ca)**